

Dear Applicant:

The Department of Child Support Services (DCSS) is required by law to send child support case information to the federal government. The federal government maintains a data base that includes all child support cases in the country. Upon request, the federal government will release case information to other child support agencies; however, if you or the child(ren) in this case are the victim of family violence, you may not want the release of your case information.

If you think that releasing information about your case to the federal government may cause physical or emotional harm to you or the child(ren) in this case, please fill out the Family Violence Questionnaire (DCSS 0048) and return it to your local child support agency. You must fill out the form completely in order to process your request.

Please mail the completed form to: Local Child Support Agency

For interstate cases personal identification must be disclosed unless a nondisclosure order has been filed. If you have informed us that you have obtained a protective or restraining order or been granted good cause exception from cooperation, the local child support agency shall seek an "order of nondisclosure" prior to sending an interstate application to the other state. A nondisclosure order will prevent the release of your personal information to the other parties involved in your interstate case.

If you feel the release of your address or other personal information would pose a risk to you or your child(ren)'s health, safety or liberty and do not possess a protective or restraining order or have good cause exception, you may seek your own order of nondisclosure. This can be obtained through your own legal counsel or with the assistance of the family law facilitator.

If you or the child(ren) in this case are not a victim of family violence, you do not have to return this form. Also, it is important to understand that DCSS is prohibited by law from releasing your personal information in this case to the other party without a court order. However, some documents that include some of your personal information may be filed with the court.

If you have any questions, please visit CustomerConnect on the web, www.childsup-connect.ca.gov for assistance on-line, or call CustomerConnect at 1-866-901-3212. Persons with hearing or speech impairments, please call the TTY number 1-866-399-4096.